



Linke Urology and Robotics

SMS Terms & Conditions and Mobile Privacy Notice

Effective Date: 07/08/2026

This notice explains the terms that apply when you agree to receive text messages from Linke Urology and Robotics. It also describes how mobile opt-in information is handled for SMS/text messaging purposes.

SMS Consent Statement:

If you consent to receive SMS from Linke Urology and Robotics, you agree to receive conversational, informational, appointment-related, account-related, and patient communication text messages from us. Reply STOP to unsubscribe. Reply HELP for help. Message and data rates may apply. Messaging frequency may vary. Visit drlinke.com to view our Privacy Policy and these SMS Terms & Conditions.

1. Types of SMS Messages We May Send

- Appointment reminders, confirmations, changes, and follow-up scheduling messages.
- Patient service and office communication messages, including responses to questions or requests.
- Account-related or billing-related communication, including balance reminders or payment follow-up where permitted.
- Practice updates or informational messages related to services, office hours, forms, or patient instructions.



We do not use SMS to send prohibited content, including SHAFT-C content, debt relief offers, loan advertisements, credit repair offers, third-party lead generation, affiliate marketing, MLM/work-from-home campaigns, or similar prohibited campaigns.

2. Consent to Receive SMS Messages

- By providing your mobile phone number and opting in to receive text messages, you authorize us to send SMS messages to the mobile number you provided.
- Consent to receive SMS messages is not a condition of receiving medical care, purchasing services, or making a payment.
- You confirm that you are the subscriber or customary user of the mobile number provided and that you are authorized to provide consent for that number.

3. Message Frequency

Messaging frequency may vary depending on your interaction with our office, upcoming appointments, account activity, and communication needs.

4. Message and Data Rates

- Message and data rates may apply to any SMS messages sent or received, depending on your mobile carrier and service plan.
- Your mobile carrier is not liable for delayed or undelivered messages.

5. Opt-Out Instructions

- You may opt out of receiving SMS messages at any time by replying STOP to any text message you receive from us.
- After you reply STOP, we may send one final confirmation message to confirm that you have been unsubscribed.
- After opting out, you may still receive non-SMS communications from us when appropriate, such as phone calls, patient portal messages, mail, or emails.

6. Help Instructions

For help, reply HELP to any text message you receive from us. You may also contact our office directly at 260-702-9515 or visit drlinke.com

7. Privacy and Mobile Opt-In Information

- We collect personal information that you provide to us, which may include your name, phone number, email address, patient account information, appointment details, and information submitted through website forms or office communications.
- We use collected information to communicate with you, provide patient services, schedule and confirm appointments, respond to requests, process account-related matters, and operate our practice.
- No mobile opt-in message consent will be shared with third parties or affiliates for marketing purposes.
- We do not sell mobile opt-in information, SMS consent records, or phone numbers to third parties.

- We may share information with service providers only as necessary to support our communication systems, practice operations, compliance obligations, or patient services, and not for third-party marketing of their own products or services.

8. Privacy Policy

- Our full Privacy Policy is available at: drlinke.com.
- If this SMS Terms & Conditions notice is posted separately from the Privacy Policy, both documents should be linked clearly on our website and should be easy to access.

9. Website Form SMS Consent Language

- If our website uses a contact form or appointment request form that asks for a phone number, the SMS consent checkbox should be optional and unchecked by default.
- Suggested checkbox language: By submitting this form and signing up for texts, you consent to receive informational, appointment-related, account-related, and patient communication text messages from Linke Urology and Robotics at the number provided, including messages sent by autodialer. Consent is not a condition of purchase or receiving care. Message and data rates may apply. Message frequency varies. Unsubscribe at any time by replying STOP or clicking the unsubscribe link where available. Reply HELP for help. See our Privacy Policy and SMS Terms & Conditions.

10. Changes to These Terms

We may update these SMS Terms & Conditions and Mobile Privacy Notice from time to time. Updates will be posted on our website with a revised effective date.

11. Contact Us



If you have questions about these SMS Terms & Conditions or our SMS messaging practices,

contact us at:

Linke Urology and Robotics

7920 W Jefferson Blvd. Ste 200 Fort Wayne, IN 46804

Phone: 260-702-9515

Website: drlinke.com

